



## How to balance a CRT

CRT's are very simple machines. In System One a CRT gets treated like a cashier that just sits on a wall or in a corner rather than a human in the cashier booth.

Every day when you transfer meters you will get asked to enter the Opening float (what the CRT started with at the start of its shift) and the Closing float (what the CRT finished with at the end of its shift after paying out TITO tickets)

System One will then create a cashier balancing sheet (Staff Name : CRT, shift number 9999) based off the Opening Float and Closing Float figures that you type in when you transfer meters.

CRT's cannot overpay or under pay a TITO ticket to a customer so here is a simple example of the math's behind balancing a CRT :

- Opening Float \$52,000
- (MINUS) TITO Tickets paid out \$32,516.85
- (EQUALS) Closing Float \$19483.15
- VARIANCE = \$0.00

There is only 3 simple things you need to check each day to make it balance which is:

1. Opening Float figure
2. TITO tickets it has paid out
3. Closing Float

If a CRT shift does not balance the first thing we suggest to check is the total amount of TITO tickets and the monetary value that it has paid out for the day.

You should be printing out an audit report everyday from your CRT machine and making sure the TITO Tickets paid out (sometimes called Tickets to Cash on your CRT report) match's the System One figure.

To see the CRT Tickets in System One go to:

- Input Data
- Cashier Tickets/TITO
- Change the SHIFT NAME TO CRT
- Click on Retrieve

Down the bottom of the page we will display the total amount of tickets accepted and the monetary value of all the tickets for the day

Main Tree

Quick View		Input Data						
Data Transfer	Actual Counts	Meter Exceptions	Edit Meters	Manual Meters	Cashier Tickets/TITO	TITO Tickets Status	Large Wins	Jackpot Win
For	28/06/2021	Daily	Retrieve					
Duplicates	GM	PAL	Code	Value	Shift	Shift Name	Batch	Ticket Type
0		*	0.00	0.00	9999	CRT	0	All
Date	GM	PAL	GSI ID	Shift	Batch	Code Number	Value	Ticket/TITO
28/06/2021	4	E7BA	59322	9999	1	1005057548809...	\$62.80	TITO
28/06/2021	4	E7BA	59322	9999	1	1005057514257...	\$140.25	TITO
28/06/2021	4	E7BA	59322	9999	1	1005056340143...	\$499.98	TITO
28/06/2021	5	F807	57925	9999	1	1005056976842...	\$280.00	TITO
28/06/2021	5	F807	57925	9999	1	1005051823726...	\$30.00	TITO
28/06/2021	5	F807	57925	9999	1	1005053974612...	\$120.30	TITO
28/06/2021	5	F807	57925	9999	1	1005056795617...	\$23.10	TITO
28/06/2021	5	F807	57925	9999	1	1005055023732...	\$160.00	TITO
28/06/2021	5	F807	57925	9999	1	1005051791117...	\$200.00	TITO
28/06/2021	5	F807	57925	9999	1	1005051932001...	\$193.50	TITO
28/06/2021	7	1ABC	6844	9999	1	1005059716484...	\$357.00	TITO
28/06/2021	7	1ABC	6844	9999	1	1005057993554...	\$600.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005050455958...	\$400.05	TITO
28/06/2021	9	208F	00008335	9999	1	1005053771044...	\$500.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005058052535...	\$502.10	TITO
28/06/2021	9	208F	00008335	9999	1	1005057860719...	\$425.27	TITO
28/06/2021	9	208F	00008335	9999	1	1005053678509...	\$20.55	TITO
28/06/2021	9	208F	00008335	9999	1	1005052673095...	\$200.80	TITO
28/06/2021	9	208F	00008335	9999	1	1005053847733...	\$300.70	TITO
28/06/2021	9	208F	00008335	9999	1	1005059790156...	\$201.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005052180680...	\$501.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005052731363...	\$200.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005059791892...	\$501.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005057373106...	\$240.00	TITO
28/06/2021	9	208F	00008335	9999	1	1005051283817...	\$80.10	TITO
28/06/2021	9	208F	00008335	9999	1	1005057279322...	\$221.96	TITO
28/06/2021	9	208F	00008335	9999	1	1005057065348...	\$350.00	TITO
28/06/2021	10	1ABB	6843	9999	1	1005055491540...	\$396.33	TITO
28/06/2021	10	1ABB	6843	9999	1	1005058860713...	\$190.02	TITO
28/06/2021	10	1ABB	6843	9999	1	1005053539314...	\$80.02	TITO
28/06/2021	10	1ABB	6843	9999	1	1005058837676...	\$40.00	TITO
28/06/2021	10	1ABB	6843	9999	1	1005059743818...	\$250.02	TITO
28/06/2021	10	1ABB	6843	9999	1	1005055190728...	\$293.49	TITO
Count: 170							\$41,729.05	

As we can see the TITO Ticket count is 170 tickets with a value of \$41,729.05

Please check that this match's the CRT Audit report, if it does not match you may have to add or delete some TITO Tickets.

If the TITO Ticket count and value both match between System One and the CRT audit report then you know most likely that your Opening Float or Closing Float is incorrect.

The only other thing that can effect a CRT balancing sheet is Short pays. These are to be made as a NEGATIVE adjustment under the short pay box on the CRT cashier balancing sheet in System One which should correspond to the POSITIVE short pay values on your other cashier balancing sheets.

Short pay's should be put in the short pays box on your normal cashier shift on the cashier station and not put in as a TITO Ticket.